



NPC

24 HOUR CUSTOMER SERVICE 1-800-928-2583

ZON JR-RETAIL/T420 QUICK REFERENCE GUIDE

KEYS

SWIPE CARD OR #1 KEY
#5 KEY + #1 KEY
#5 KEY + #2 KEY
#5 KEY + #3 KEY
#5 KEY + #5 KEY
#5 KEY + #6 KEY
#5 KEY + #7 KEY
#5 KEY + #8 KEY

ENTER + #1 KEY + #1 KEY
ENTER + #1 KEY + #2 KEY
ENTER + #1 KEY + #3 KEY
ENTER + #1 KEY + #4 KEY

#8 KEY + #1 KEY
#8 KEY + #2 KEY

ENTER + #3 KEY
ENTER + #2 KEY

FUNCTIONS PERFORMED

STANDARD SALE
CREDIT
POST AUTHORIZATION
VOID (SAME DAY ONLY)
AUTHORIZATION ONLY
FORCE SALE
FORCE CREDIT
POST AUTHORIZATION

BATCH INQUIRY

BATCH INQUIRY
BATCH REVIEW
BATCH STATUS
TRANSACTION INQUIRY

BATCH OPEN/CLOSE

OPEN
CLOSE

PRINTER FUNCTIONS

AUDIT LIST (Batch Detail Report)
REPRINT A TRANSACTION



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AUTHORIZATION RESPONSES

"CALL CENTER"	CALL FOR VOICE AUTHORIZATION 1-800-333-1337
"APPROVED"	TRANSACTION IS APPROVED BUT NOT CAPTURED FOR DEPOSIT
"CAPTURE"	TRANSACTION IS APPROVED AND CAPTURED FOR DEPOSIT
"LOST COMM WITH HOST"	TRANSMISSION WAS INTERRUPTED PRESS CLEAR KEY + #4 KEY + ENTER,
"DECLINED"	DO NOT ACCEPT CARD
"OUT OF BALANCE"	TERMINAL BATCH DOES NOT BALANCE WITH HOST

MAILING ADDRESS:

NPC
1231 Durrett Lane
Louisville, KY 40285

CUSTOMER SERVICE:

1-800-92VALUE
1-800-928-2583
24 HOUR SERVICE



FA-QC1 Zon Jr./T420